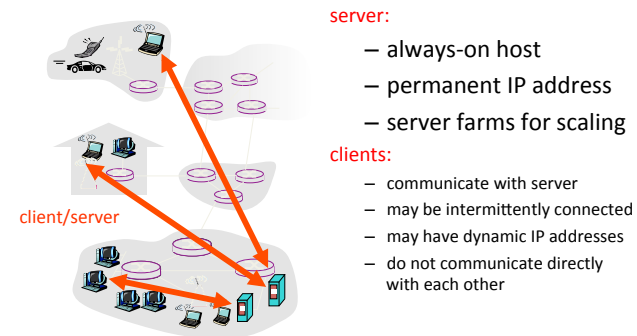


Topic 6 – Applications

- Traditional Applications (web)
- Infrastructure Services (DNS)
- Multimedia Applications (SIP)
- P2P Networks

2

Client-server architecture

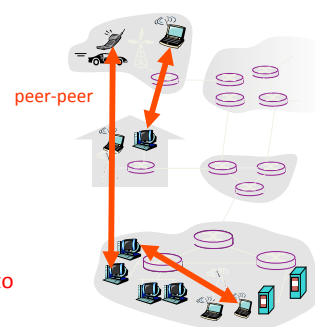


3

Pure P2P architecture

- *no* always-on server
- arbitrary end systems directly communicate
- peers are intermittently connected and change IP addresses

Highly scalable but difficult to manage



4

Hybrid of client-server and P2P

Skype

- voice-over-IP P2P application
- centralized server: finding address of remote party:
- client-client connection: direct (not through server)

Instant messaging

- chatting between two users is P2P
- centralized service: client presence detection/location
 - user registers its IP address with central server when it comes online
 - user contacts central server to find IP addresses of buddies

5

Processes communicating

Process: program running within a host.

- within same host, two processes communicate using **inter-process communication** (defined by OS).
- processes in different hosts communicate by exchanging **messages**

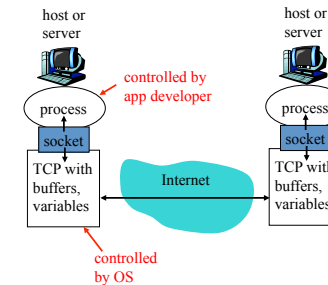
Client process: process that initiates communication
Server process: process that waits to be contacted

- Note: applications with P2P architectures have client processes & server processes

6

Sockets – an abstraction hiding layers

- process sends/receives messages to/from its **socket**
- socket analogous to door
 - sending process shoves message out door
 - sending process relies on transport infrastructure on other side of door which brings message to socket at receiving process



- Socket API: (1) choice of transport protocol; (2) ability to fix a few parameters

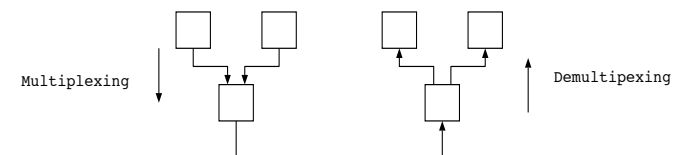
7

Addressing processes

- to receive messages, process must have **identifier**
- host device has unique 32-bit IP address
- **Q:** does IP address of host suffice for identifying the process?
 - **A:** No, *many* processes can be running on same host
- **identifier** includes both **IP address** and **port numbers** associated with process on host.
- Example port numbers:
 - HTTP server: 80
 - Mail server: 25
- to send HTTP message to `gaia.cs.umass.edu` web server:
 - **IP address:** 128.119.245.12
 - **Port number:** 80
- more shortly...

8

Recall: Multiplexing is a service provided by (each) layer too!



Application: one web-server multiple sets of content
 Host: one machine multiple services
 Network: one physical box multiple addresses (like `vns.cl.cam.ac.uk`)

UNIX: `/etc/protocols` = examples of different transport-protocols on top of IP

UNIX: `/etc/services` = examples of different (TCP/UDP) services – by port

(THESE FILES ARE EXAMPLES OF NAME SERVICES)

App-layer protocol defines

- Types of messages exchanged,
 - e.g., request, response
 - Message syntax:
 - what fields in messages & how fields are delineated
 - Message semantics
 - meaning of information in fields
 - Rules for when and how processes send & respond to messages
- Public-domain protocols:**

 - defined in RFCs
 - allows for interoperability
 - e.g., HTTP, SMTP

Proprietary protocols:

 - e.g., Skype

10

What transport service does an app need?

Data loss

- some apps (e.g., audio) can tolerate some loss
- other apps (e.g., file transfer, telnet) require 100% reliable data transfer

Throughput

- ❑ some apps (e.g., multimedia) require minimum amount of throughput to be “effective”
- ❑ other apps (“elastic apps”) make use of whatever throughput they get

Security

- ❑ Encryption, data integrity, ...

Timing

- some apps (e.g., Internet telephony, interactive games) require low delay to be “effective”

Mysterious secret of *Transport*

- There is more than sort of *transport* layer

Shocked?

I seriously doubt it...

We call the two most common TCP and UDP

11

Naming

- Internet has one global system of addressing: IP
 - By explicit design
- And one global system of naming: DNS
 - Almost by accident
- At the time, only items worth naming were hosts
 - A mistake that causes many painful workarounds
- Everything is now named relative to a host
 - Content is most notable example (URL structure)

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Logical Steps in Using Internet

- Human has name of entity she wants to access
 - Content, host, etc.
- Invokes an application to perform relevant task
 - Using that name
- App invokes DNS to translate name to address
- App invokes transport protocol to contact host
 - Using address as destination

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Addresses vs Names

- Scope of relevance:
 - App/user is primarily concerned with names
 - Network is primarily concerned with addresses
- Timescales:
 - Name lookup once (or get from cache)
 - Address lookup on each packet
- When moving a host to a different subnet:
 - The address changes
 - The name does not change
- When moving content to a differently named host
 - Name and address both change!

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Relationship Betw'n Names/Addresses

- Addresses can **change** underneath
 - Move `www.cnn.com` to `4.125.91.21`
 - Humans/Apps should be unaffected
- Name could map to **multiple** IP addresses
 - `www.cnn.com` to multiple replicas of the Web site
 - Enables
 - Load-balancing
 - Reducing latency by picking nearby servers
- **Multiple names** for the same address
 - E.g., aliases like `www.cnn.com` and `cnn.com`
 - Mnemonic stable name, and dynamic canonical name
 - Canonical name = actual name of host

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Mapping from Names to Addresses

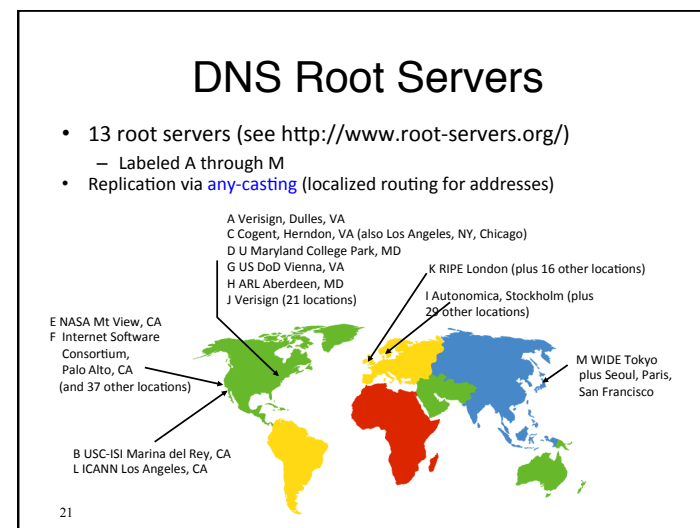
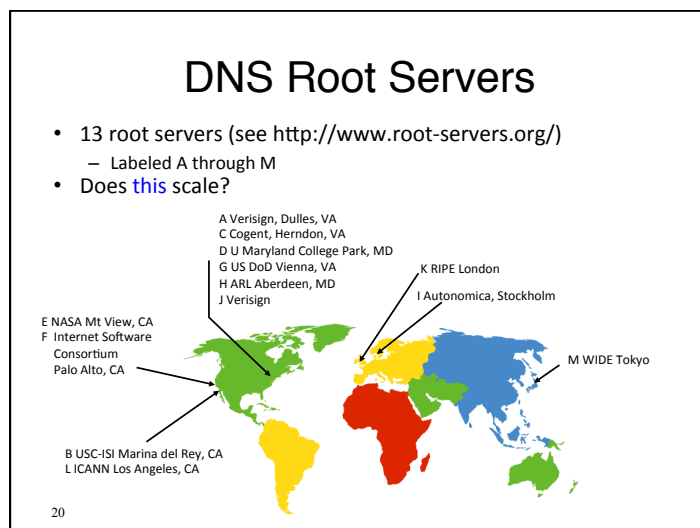
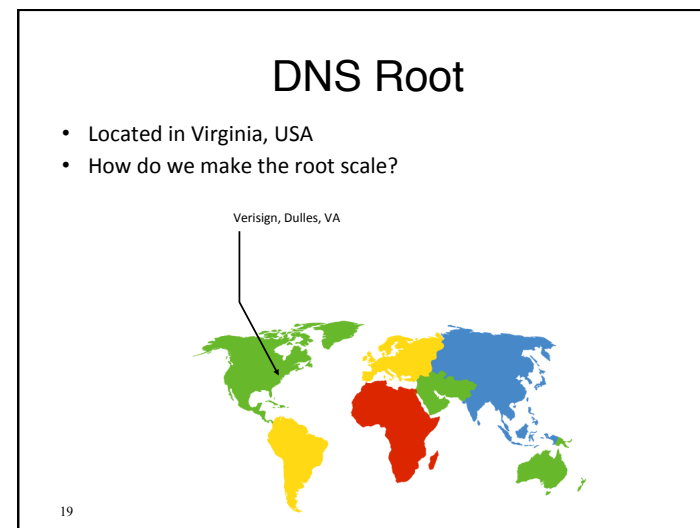
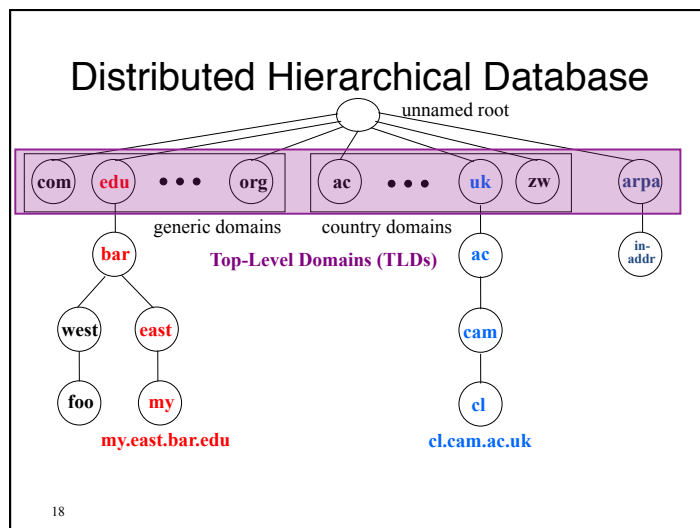
- Originally: per-host file `/etc/hosts`
 - SRI (Menlo Park) kept master copy
 - Downloaded regularly
 - Flat namespace
- Single server not resilient, doesn't scale
 - Adopted a distributed hierarchical system
- Two intertwined hierarchies:
 - Infrastructure: hierarchy of DNS servers
 - Naming structure: `www.cnn.com`

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Domain Name System (DNS)

- Top of hierarchy: Root
 - Location hardwired into other servers
- Next Level: Top-level domain (TLD) servers
 - `.com`, `.edu`, etc.
 - Managed professionally
- Bottom Level: Authoritative DNS servers
 - Actually do the mapping
 - Can be maintained locally or by a service provider

17



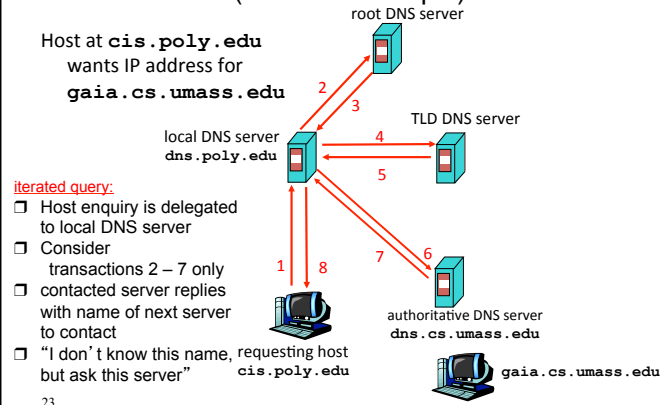
Using DNS

- Two components
 - Local DNS servers
 - Resolver software on hosts
- Local DNS server (“default name server”)
 - Usually near the endhosts that use it
 - Local hosts configured with local server (e.g., /etc/resolv.conf) or learn server via DHCP
- Client application
 - Extract server name (e.g., from the URL)
 - Do gethostbyname() to trigger resolver code

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How Does Resolution Happen?

(Iterative example)

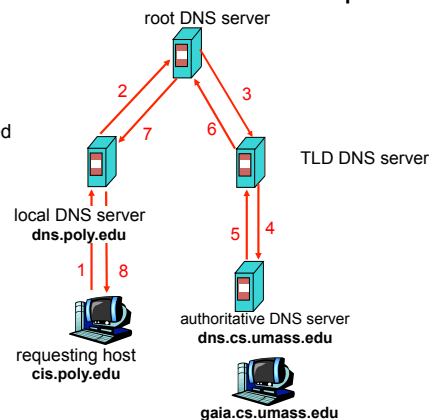


DNS name resolution **recursive** example

recursive query:

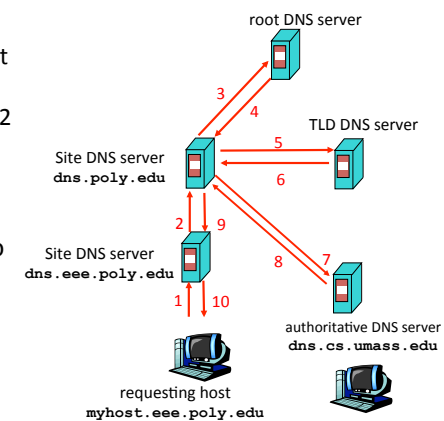
- ❑ puts burden of name resolution on contacted name server

- ❑ heavy load?



Recursive and Iterative Queries - **Hybrid** case

- **Recursive** query
 - Ask server to get answer for you
 - E.g., requests 1,2 and responses 9,10
- **Iterative** query
 - Ask server who to ask next
 - E.g., all other request-response pairs



DNS Caching

- Performing all these queries takes time
 - And all this **before** actual communication takes place
 - E.g., 1-second latency before starting Web download
- **Caching** can greatly reduce overhead
 - The top-level servers very rarely change
 - Popular sites (e.g., www.cnn.com) visited often
 - Local DNS server often has the information cached
- How DNS caching works
 - DNS servers cache responses to queries
 - Responses include a “**time to live**” (TTL) field
 - Server deletes cached entry after TTL expires

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Negative Caching

- Remember things that don't work
 - Misspellings like www.cnn.comm and www.cnnn.com
 - These can take a long time to fail the first time
 - Good to remember that they don't work
 - ... so the failure takes less time the next time around
- But: negative caching is **optional**
 - And not widely implemented

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Reliability

- DNS servers are **replicated** (primary/secondary)
 - Name service available if at least one replica is up
 - Queries can be load-balanced between replicas
- Usually, UDP used for queries
 - Need reliability: must implement this on top of UDP
 - Spec supports TCP too, but not always implemented
- Try alternate servers on timeout
 - **Exponential backoff** when retrying same server
- Same identifier for all queries
 - Don't care which server responds

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DNS Measurements (MIT data from 2000)

- What is being looked up?
 - ~60% requests for A records
 - ~25% for PTR records
 - ~5% for MX records
 - ~6% for ANY records
- How long does it take?
 - Median ~100msec (but 90th percentile ~500msec)
 - 80% have no referrals; 99.9% have fewer than four
- Query packets per lookup: ~2.4
 - But this is misleading....

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DNS Measurements (MIT data from 2000)

- Does DNS give answers?
 - ~23% of lookups fail to elicit an answer!
 - ~13% of lookups result in NXDOMAIN (or similar)
 - Mostly reverse lookups
 - Only ~64% of queries are successful!
 - *How come the web seems to work so well?*
- ~ 63% of DNS packets in unanswered queries!
 - Failing queries are frequently retransmitted
 - 99.9% successful queries have ≤ 2 retransmissions

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DNS Measurements (MIT data from 2000)

- Top 10% of names accounted for ~70% of lookups
 - Caching should really help!
- 9% of lookups are unique
 - Cache hit rate can never exceed 91%
- Cache hit rates ~ 75%
 - But caching for more than 10 hosts doesn't add much

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A Common Pattern.....

- Distributions of various metrics (file lengths, access patterns, etc.) often have two properties:
 - Large fraction of total metric in the top 10%
 - Sizable fraction (~10%) of total fraction in low values
- Not an exponential distribution
 - Large fraction is in top 10%
 - But low values have very little of overall total
- Lesson: have to pay attention to both ends of dist.
- Here: caching helps, but not a panacea

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Moral of the Story

- If you design a highly resilient system, many things can be going wrong without you noticing it!

and this is a **good** thing

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DNS and Security

- No way to verify answers
 - Opens up DNS to many potential attacks
 - DNSSEC fixes this
- Most obvious vulnerability: recursive resolution
 - Using recursive resolution, host must trust DNS server
 - When at Starbucks, server is under their control
 - And can return whatever values it wants
- More subtle attack: Cache poisoning
 - Those “additional” records can be anything!

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Cache Poisoning

- Suppose you are a Bad Guy and you control the name server for foobar.com. You receive a request to resolve www.foobar.com and

```
;; QUESTION SECTION:
;www.foobar.com.      IN      A

;; ANSWER SECTION:
www.foobar.com.      300     IN      A      212.44.9.144

;; AUTHORITY SECTION:
foobar.com.          600     IN      NS      dns1.foobar.com.
foobar.com.          600     IN      NS      google.com.

;; ADDITIONAL SECTION:
google.com.          5        IN      A      212.44.9.155
```

Evidence of the attack disappears 5 seconds later!

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A foobar.com machine, *not* google.com

The Web – Precursor



Ted Nelson

- **1967**, Ted Nelson, Xanadu:
 - A world-wide publishing network that would allow information to be stored not as separate files but as connected literature
 - Owners of documents would be automatically paid via electronic means for the virtual copying of their documents
- Coined the term “Hypertext”
 - Influenced research community
 - Who then missed the web.....

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The Web – History



Tim Berners-Lee

- CS grad turned physicist trying to solve real problem
 - Distributed access to data
- World Wide Web (WWW): a distributed database of “pages” linked through **Hypertext Transport Protocol (HTTP)**
 - First HTTP implementation - 1990
 - Tim Berners-Lee at CERN
 - HTTP/0.9 – 1991
 - Simple GET command for the Web
 - HTTP/1.0 – 1992
 - Client/Server information, simple caching
 - HTTP/1.1 - 1996

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Why Didn't CS Research Invent Web?

HTML is precisely what we were trying to PREVENT— ever-breaking links, links going outward only, quotes you can't follow to their origins, no version management, no rights management.

— Ted Nelson

**Academics get paid for being clever,
not for being right.**

—Don Norman

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Why So Successful?

- What do the web, youtube, fb have in common?
 - The ability to self-publish
- Self-publishing that is easy, independent, free
- No interest in collaborative and idealistic endeavor
 - People aren't looking for Nirvana (or even Xanadu)
 - People also aren't looking for technical perfection
- Want to make their mark, and find something neat
 - Two sides of the same coin, creates synergy
 - "Performance" more important than dialogue....

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Web Components

- Infrastructure:
 - Clients
 - Servers
 - Proxies
- Content:
 - Individual objects (files, etc.)
 - Web sites (coherent collection of objects)
- Implementation
 - HTML: formatting content
 - URL: naming content
 - HTTP: protocol for exchanging content

Any content not just HTML!

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HTML: HyperText Markup Language

- A *Web page* has:
 - Base HTML file
 - Referenced objects (*e.g.*, images)
- HTML has several functions:
 - Format text
 - Reference images
 - Embed *hyperlinks* (HREF)

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URL Syntax

protocol : `//hostname[:port]/directorypath/resource`

<i>protocol</i>	http, ftp, https, smtp, rtsp, etc.
<i>hostname</i>	DNS name, IP address
<i>port</i>	Defaults to protocol's standard port e.g. http: 80 https: 443
<i>directory path</i>	Hierarchical, reflecting file system
<i>resource</i>	Identifies the desired resource Can also extend to program executions: http://us.f413.mail.yahoo.com/ym/ShowLetter?box=%40B%40Bulk&MsgId=2604_1744106_29699_1123_1261_0_28917_3552_1289957100&Search=&Nhead=f&YY=31454&order=down&sort=date&pos=0&view=a&head=b

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HyperText Transfer Protocol (HTTP)

- Request-response protocol
- Reliance on a global namespace
- Resource *metadata*
- *Stateless*
- ASCII format

```
% telnet www.icir.org 80
GET /jdoe/ HTTP/1.0
<blank line, i.e., CRLF>
```

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Steps in HTTP Request

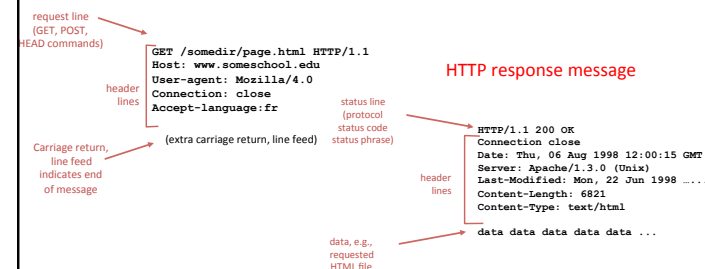
- HTTP Client initiates TCP connection to server
 - SYN
 - SYNACK
 - ACK
- Client sends HTTP request to server
 - Can be piggybacked on TCP's ACK
- HTTP Server responds to request
- Client receives the request, terminates connection
- TCP connection termination exchange

How many RTTs for a single request?

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Client-Server Communication

- two types of HTTP messages: *request, response*
- HTTP request message: (GET POST HEAD)



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Different Forms of Server Response

- Return a file
 - URL matches a file (*e.g.*, /www/index.html)
 - Server returns file as the response
 - Server generates appropriate response header
- Generate response dynamically
 - URL triggers a program on the server
 - Server runs program and sends output to client
- Return meta-data with no body

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HTTP Resource Meta-Data

- Meta-data
 - Info *about* a resource, stored as a separate entity
- Examples:
 - Size of resource, last modification time, type of content
- Usage example: Conditional GET Request
 - Client requests object “**If-modified-since**”
 - If unchanged, “**HTTP/1.1 304 Not Modified**”
 - No body in the server’s response, only a header

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HTTP is *Stateless*

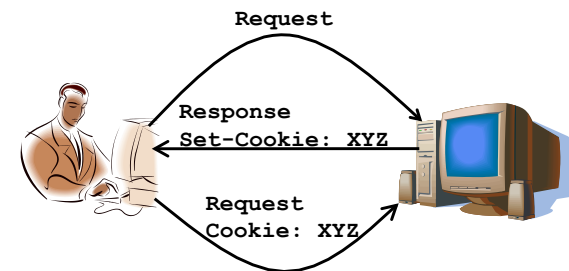
- Each request-response treated independently
 - Servers *not* required to retain state
- **Good:** Improves scalability on the server-side
 - Failure handling is easier
 - Can handle higher rate of requests
 - Order of requests doesn’t matter
- **Bad:** Some applications **need** persistent state
 - Need to uniquely identify user or store temporary info
 - *e.g.*, Shopping cart, user profiles, usage tracking, ...

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State in a Stateless Protocol:

Cookies

- *Client-side* state maintenance
 - Client stores small^o state on behalf of server
 - Client sends state in future requests to the server
- Can provide authentication



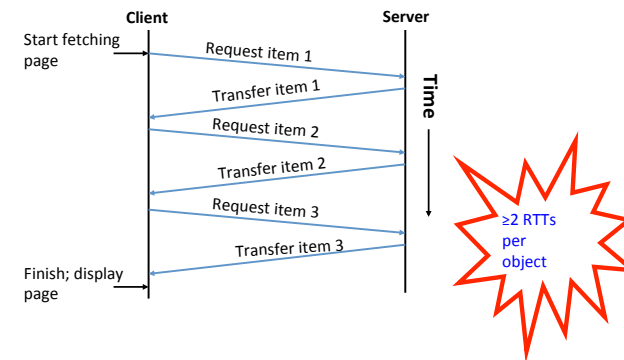
49

HTTP Performance

- Most Web pages have multiple objects
 - *e.g.*, HTML file and a bunch of embedded images
- How do you retrieve those objects (naively)?
 - *One item at a time*

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Fetch HTTP Items: Stop & Wait

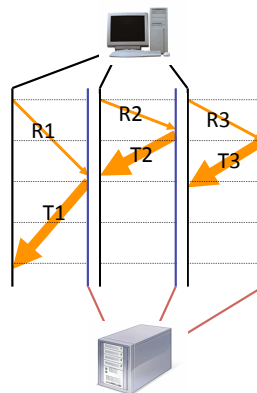


51

Improving HTTP Performance: Concurrent Requests & Responses

- Use multiple connections *in parallel*
- Does not necessarily maintain order of responses

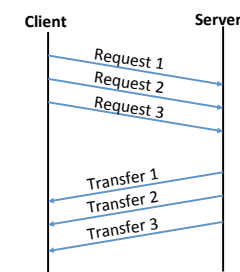
- Client = 😊
- Server = 😊
- Network = ☹️ Why?



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Improving HTTP Performance: Pipelined Requests & Responses

- *Batch* requests and responses
 - Reduce connection overhead
 - Multiple requests sent in a single batch
 - Maintains order of responses
 - Item 1 always arrives before item 2
- How is this different from concurrent requests/responses?
 - Single TCP connection



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Improving HTTP Performance: Persistent Connections

- Enables multiple transfers per connection
 - Maintain TCP connection across multiple requests
 - Including transfers subsequent to current page
 - Client or server can tear down connection
- Performance advantages:
 - Avoid overhead of connection set-up and tear-down
 - Allow TCP to learn more accurate RTT estimate
 - Allow TCP congestion window to increase
 - i.e., leverage previously discovered bandwidth
- Default in HTTP/1.1

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Scorecard: Getting n Small Objects

Time dominated by latency

- One-at-a-time: $\sim 2n$ RTT
- Persistent: $\sim (n+1)$ RTT
- M concurrent: $\sim 2[n/m]$ RTT
- Pipelined: ~ 2 RTT
- Pipelined/Persistent: ~ 2 RTT first time, RTT later

55

Scorecard: Getting n Large Objects

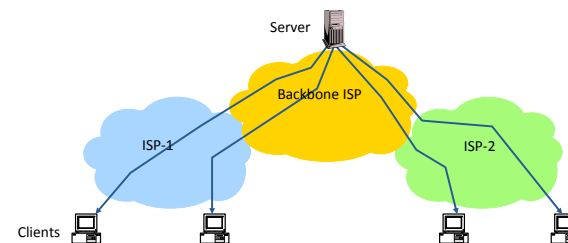
Time dominated by bandwidth

- One-at-a-time: $\sim nF/B$
- M concurrent: $\sim [n/m]$ F/B
 - assuming shared with large population of users
- Pipelined and/or persistent: $\sim nF/B$
 - The only thing that helps is getting more bandwidth..

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Improving HTTP Performance: Caching

- Many clients transfer **same information**
 - Generates **redundant** server and network load
 - Clients experience **unnecessary** latency



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Improving HTTP Performance: Caching: How

- Modifier to GET requests:
 - `If-modified-since` – returns “not modified” if resource not modified since specified time
- Response header:
 - `Expires` – how long it’s safe to cache the resource
 - `No-cache` – ignore all caches; always get resource directly from server

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Improving HTTP Performance: Caching: Why

- Motive for placing content closer to client:
 - User gets better response time
 - Content providers get happier users
 - Time is money, really!
 - Network gets reduced load
- Why does caching work?
 - Exploits *locality of reference*
- How well does caching work?
 - Very well, up to a limit
 - Large overlap in content
 - But many unique requests

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Improving HTTP Performance: Caching on the Client

Example: Conditional GET Request

- Return resource only if it has changed at the server

– Save server resources!
Request from client to server:

```
GET /~ee122/fa07/ HTTP/1.1
Host: inst.eecs.berkeley.edu
User-Agent: Mozilla/4.03
If-Modified-Since: Sun, 27 Aug 2006 22:25:50 GMT
<CRLF>
```

- How?
 - Client specifies “if-modified-since” time in request
 - Server compares this against “last modified” time of desired resource
 - Server returns “304 Not Modified” if resource has not changed
 - or a “200 OK” with the latest version otherwise

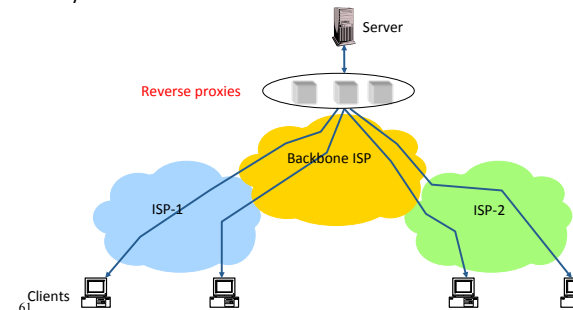
60

Improving HTTP Performance: Caching with Reverse Proxies

Cache documents close to **server**

→ decrease server load

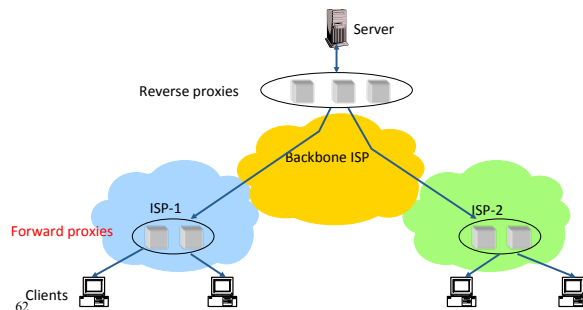
- Typically done by content providers
- Only works for *static content*



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Improving HTTP Performance: Caching with Forward Proxies

- Cache documents close to **clients**
→ reduce network traffic and decrease latency
- Typically done by ISPs or corporate LANs



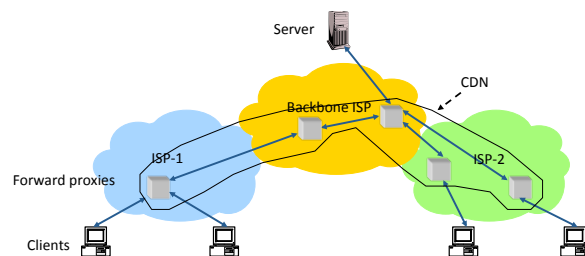
62

Improving HTTP Performance: Caching w/ Content Distribution Networks

- Integrate forward and reverse caching functionality
 - One overlay network (usually) administered by one entity
 - e.g., Akamai
- Provide document caching
 - Pull:** Direct result of clients' requests
 - Push:** Expectation of high access rate
- Also do some processing
 - Handle *dynamic* web pages
 - Transcoding*

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Improving HTTP Performance: Caching with CDNs (cont.)



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Improving HTTP Performance: CDN Example – Akamai

- Akamai creates new domain names for each client content provider.
 - e.g., a128.g.akamai.net
- The CDN's DNS servers are authoritative for the new domains
- The client content provider modifies its content so that embedded URLs reference the new domains.
 - "Akamaize" content
 - e.g.: <http://www.cnn.com/image-of-the-day.gif> becomes <http://a128.g.akamai.net/image-of-the-day.gif>
- Requests now sent to CDN's infrastructure...

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CDN examples

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Hosting: Multiple Sites Per Machine

- Multiple Web sites on a single machine
 - Hosting company runs the Web server on behalf of multiple sites (e.g., www.foo.com and www.bar.com)
- Problem: GET /index.html
 - www.foo.com/index.html Or www.bar.com/index.html?
- Solutions:
 - Multiple server processes on the same machine
 - Have a separate IP address (or port) for each server
 - Include site name in HTTP request
 - Single Web server process with a single IP address
 - Client includes "Host" header (e.g., Host: www.foo.com)
 - Required header with HTTP/1.1

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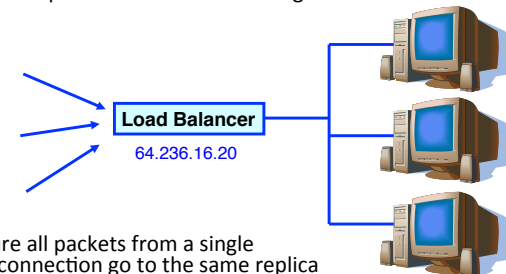
Hosting: Multiple Machines Per Site

- Replicate popular Web site across many machines
 - Helps to handle the load
 - Places content closer to clients
- Helps when content isn't cacheable
- Problem: Want to direct client to particular replica
 - Balance load across server replicas
 - Pair clients with nearby servers

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Multi-Hosting at Single Location

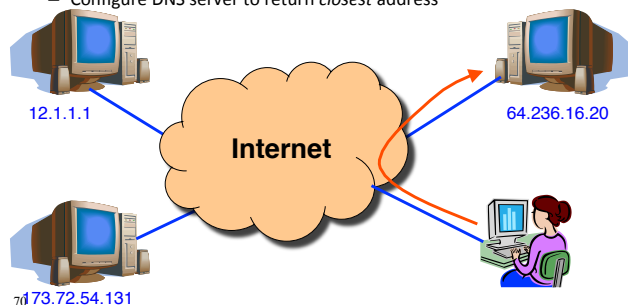
- Single IP address, multiple machines
 - Run multiple machines behind a single IP address



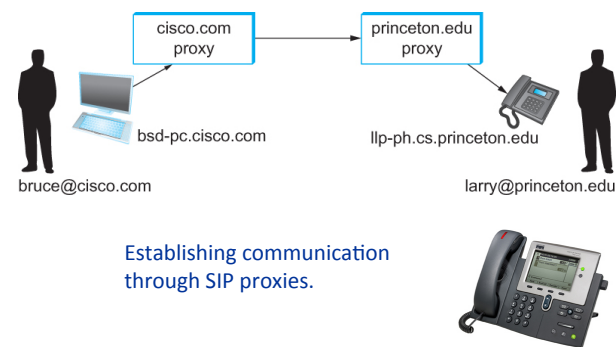
69

Multi-Hosting at Several Locations

- Multiple addresses, multiple machines
 - Same name but different addresses for all of the replicas
 - Configure DNS server to return *closest* address



SIP - VoIP



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SIP?

- SIP – bringing the fun/complexity of telephony to the Internet
 - User location
 - User availability
 - User capabilities
 - Session setup
 - Session management
 - (e.g. “call forwarding”)

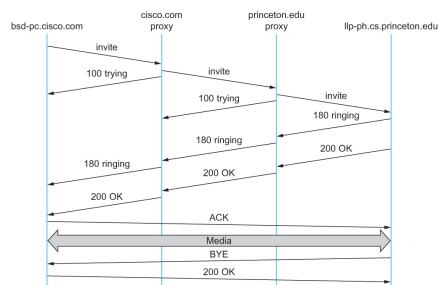
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H.323 – ITU

- Why have one standard when there are at least two....
- The full H.323 is hundreds of pages
 - The protocol is known for its complexity – an ITU hallmark
- SIP is not much better

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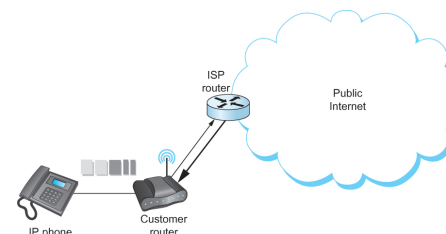
Multimedia Applications



Message flow for a basic SIP session

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The (still?) missing piece: Resource Allocation for Multimedia Applications

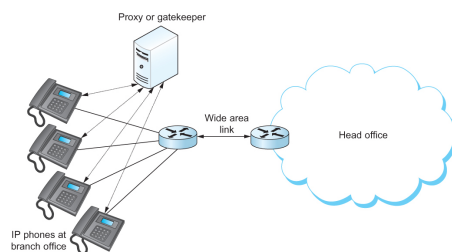


I can 'differentiate' VoIP from data but...
I can only control data going into the Internet

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Multimedia Applications

- Resource Allocation for Multimedia Applications



Admission control using session control protocol.

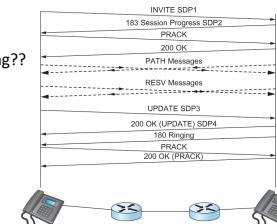
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Resource Allocation for Multimedia Applications

Coming soon... ~~1995~~ ~~2000~~ ~~2010~~

who are we kidding??

Co-ordination of SIP signaling and
resource reservation.



So where does it happen?

Inside single institutions or *domains of control*....
(Universities, Hospitals, big corp...)

What about my aDSL/CABLE/etc it combines voice and data?

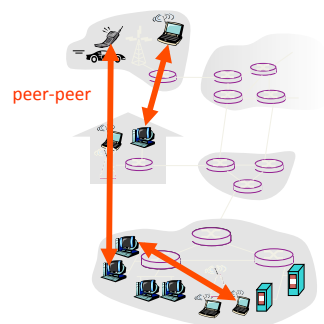
Phone company **controls** the multiplexing on the line
and throughout their own network too.....

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Pure P2P architecture

- no always-on server
- arbitrary end systems directly communicate
- peers are intermittently connected and change IP addresses

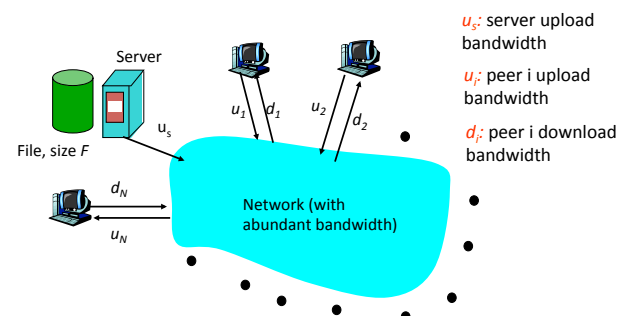
- Three topics:
 - File distribution
 - Searching for information
 - Case Study: Skype



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File Distribution: Server-Client vs P2P

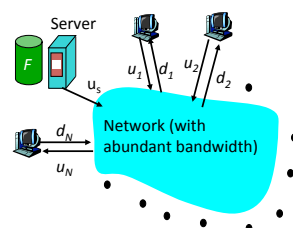
Question : How much time to distribute file from one server to N peers?



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File distribution time: server-client

- server sequentially sends N copies:
 - NF/u_s time
- client i takes F/d_i time to download



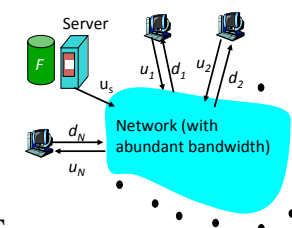
Time to distribute F to N clients using client/server approach

increases linearly in N (for large N)

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File distribution time: P2P

- server must send one copy: F/u_s time
- client i takes F/d_i time to download
- NF bits must be downloaded (aggregate)
 - fastest possible upload rate: $u_s + \sum u_i$

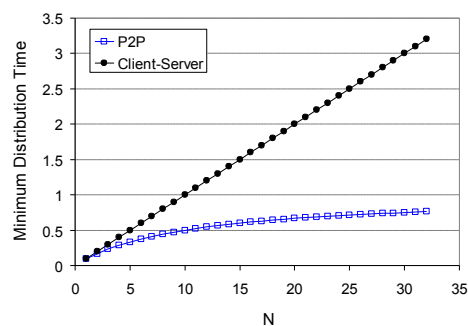


$$d_{p2p} = \max \{ F/u_s, F/\min(d_i), NF/(u_s + \sum u_i) \}$$

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Server-client vs. P2P: example

Client upload rate = u , $F/u = 1$ hour, $u_s = 10u$, $d_{\min} \geq u_s$



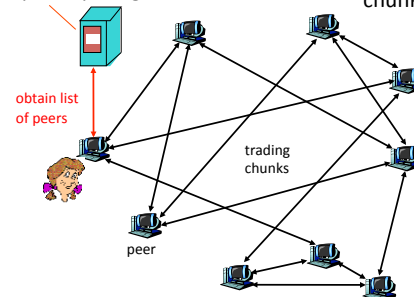
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File distribution: BitTorrent

□ P2P file distribution

tracker: tracks peers participating in torrent

torrent: group of peers exchanging chunks of a file



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BitTorrent (1)

- file divided into 256KB *chunks*.
- peer joining torrent:
 - has no chunks, but will accumulate them over time
 - registers with tracker to get list of peers, connects to subset of peers ("neighbors")
- while downloading, peer uploads chunks to other peers.
- peers may come and go
- once peer has entire file, it may (selfishly) leave or (altruistically) remain

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BitTorrent (2)

Pulling Chunks

- at any given time, different peers have different subsets of file chunks
- periodically, a peer (Alice) asks each neighbor for list of chunks that they have.
- Alice sends requests for her missing chunks
 - rarest first

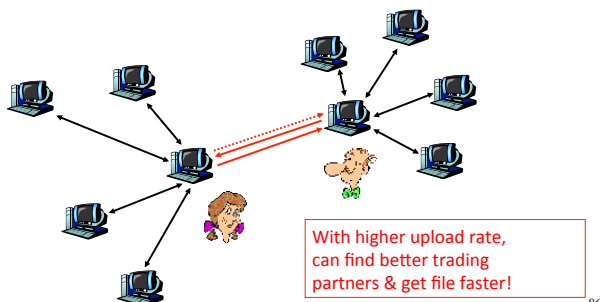
Sending Chunks: tit-for-tat

- Alice sends chunks to four neighbors currently sending her chunks *at the highest rate*
 - ❖ re-evaluate top 4 every 10 secs
- every 30 secs: randomly select another peer, starts sending chunks
 - ❖ newly chosen peer may join top 4
 - ❖ "optimistically unchoke"

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BitTorrent: Tit-for-tat

- (1) Alice “optimistically unchokes” Bob
- (2) Alice becomes one of Bob’s top-four providers; Bob reciprocates
- (3) Bob becomes one of Alice’s top-four providers



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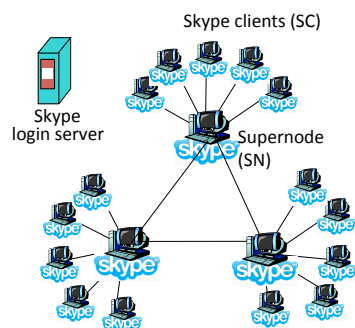
Distributed Hash Table (DHT)

- DHT = distributed P2P database
- Database has (key, value) pairs;
 - key: ss number; value: human name
 - key: content type; value: IP address
- Peers **query** DB with key
 - DB returns values that match the key
- Peers can also **insert** (key, value) peers

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P2P Case study: Skype

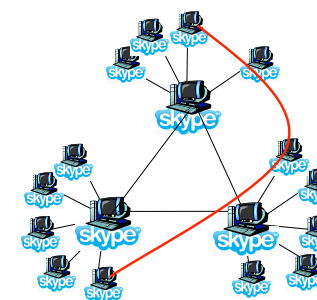
- inherently P2P: pairs of users communicate.
- proprietary application-layer protocol (inferred via reverse engineering)
- hierarchical overlay with SNs
- Index maps usernames to IP addresses; distributed over SNs



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Peers as relays

- Problem when both Alice and Bob are behind “NATs”.
 - NAT prevents an outside peer from initiating a call to insider peer
- Solution:
 - Using Alice’s and Bob’s SNs, Relay is chosen
 - Each peer initiates session with relay.
 - Peers can now communicate through NATs via relay



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