

2 Computer Systems Modelling (RJG)

- (a) Consider a general birth-death process with birth rates λ_i and death rates μ_i in state i ($i = 0, 1, 2, \dots$). What are the detailed balance equations for this process? [2 marks]
- (b) Derive the steady-state distribution for the general birth-death process considered in part (a). What are the conditions for the steady-state distribution to exist? [4 marks]
- (c) Describe the $M/M/1$ queue and give a stochastic model for the number N of customers present. Find the steady-state distribution for N and state the conditions for it to exist. [4 marks]
- (d) Derive the mean and variance of N . [4 marks]
- (e) State Little's law and use it to derive the mean time spent in the $M/M/1$ queue under steady state conditions. [2 marks]
- (f) Discuss what is meant by the traffic intensity for an $M/M/1$ queue and explain what happens to the distribution of the number of customers present as the traffic intensity increases towards one. [4 marks]